## Fixed bugs

- A bug fixed on the Occupancy forecast because of which the incorrect date was taken when the occupancy is compared to the one of the previous year.
- 5729 Corrections made to the arrangement of the extra resources in the schedule when loaded through event offers.
- In the export to the USTI file, the deleted guests from bookings designated as Owner nights are no longer submitted.
- A bug fixed causing the Rooming list screen not to open, if the user does have the 'Edit checkedin booking' right.

#### New functionalities

- 5740 Support added for Daisy FX 1300 network fiscal printer.
- Support added for the following models of cash registers: DP-05, DP-25, DP-35, WP-50, DP-150, as a new "mod\_datecs\_cr" protocol plugin is used to be selected from the Datecs settings.
- To the Contractor settings, a new Analytical account field added. It can be used for connection with the list of contractors in the AXYP®L accounting software. You can access this setting from Hotel->Contractors.

#### **Modified**

- Changes made to the export to AXYP®L in relation with Regulations No. H-18. Now you can export payment documents missing a value in 'Export tag' field. Such documents are exported without a payment type. The feature is used for the versions of AXYP®L not supporting fiscal payments. The mixed payment documents are also submitted without a payment type. In the export file, two new fields are added. At position 108, an identification number of the establishment is provided, and at position 109, you need to the document's USN.
- The Accounts Receivable module no longer reflects payments subject to fiscalization. All available payments are archived and they can no longer be used. New types of payments are added which do not require payments under the provisions of Regulations No. H-18. The list of payments cannot be adjusted by users.

# Fixed bugs

Fixed bug causing the cancellation of expired bookings during daily closure despite the issued documents for the nights of these bookings.

## Patch 54

# Fixed bugs

- Using the "Rooming list", you can make mass edit of bookings to remove selected values of marketing elements.
- The communication with RoomCloud has been corrected to avoid the data exchange delay.
- Fixed bug with the multiple hotel database related to the room renaming affecting charges of hotels having the same room numbers.
- Fixed bug with the default mask not being completed for bookings and guests added the "Rooming list".
- Fixed bug with the numerator skipping numbers in the event of a licence key error when issuing a document.

## New functionalities

- All changes related to the requirements Regulation N-18 have been implemented.
  - 1. Without connectivity to a fiscal printer, it will be impossible to perform the following operations: booking check-in; charging extra services; issue of documents for advance payments and services.
  - 2. For all existing users in the system, unique sales codes have automatically been generated. The CODE field is mandatory for the users performing operations under Art. 1. It can be filled in by going to "Settings" → "Users.
    - 3. A new Position field added to the user settings.
  - 4. Upon the system update, the transfer of accounts from POS will not be possible until the generation of a Unique Sale Number for the bills of checked-in bookings or the profile bill under which the transfer is to be made. The manual generation of a Unique Sales Number can be accessed via the bill manipulator screen using the the Edit button (of a bill) --> Generate USN. The automatic generation is to be performed under all actions under Art. 1.
  - 5. The value of Fiscal receipt field of expenditure payment document is now considered when issuing a credit note. If the field's value is "YES", a cancellation fiscal receipt will be issued for the cancellation of a fiscalized document will be issued. Please note that the cancellation

fiscal receipts are always registered on the fiscal printer as In Cash operation.

- 6. You won't be able to issue fiscal and cancellation fiscal receipts accompanying documents issued prior to the transition to the new version, including debit note fiscal receipts for old documents.
- 7. Two new rights added: Auditor access password" and "Correction documents void". The first right allows you to activate the auditor's profile. To use the feature, go to "Settings → Users → Auditor password". The second right authorizes the cancellation of correctional documents.
- 8. A new option added for exporting the major item lists to a text file. To use the feature, Click the button Print → Export from the respective item list.
  - 9. A new Sales Journal added. To access the journal, go to "System->Journals->Sales".

#### Modified

- We have changed the search by name in the list of contractors, now it works by part of the name.
- The features of Delete and Renumbering of Documents have been removed. The booking delete functionality has been changed to be only possible for bookings not having charged services.
- Changes to company details field. Upon the update, the system will prompt you to re-enter them, as well as the related translations, if the latter have been used for foreign language printouts. You can NO LONGER work with more than one legal entity within one property (hotel). Upon the update it will not be possible to reprint old documents issued in the name of another legal entity.
- Credit card details being saved in the bookings are now shown to users having the "Access to credit card number" right.
- 5696 Changes the USTI settings interface concerning properties having premises of different categories.
  - 1. The entering of a hotel identifier is now moved to the hotel itself, menu "Settings->Hotels". USTI ident. field.
  - 2. A USTI identifier field added to the room screen. In this field, you can enter the specific identifier of the room. For each room that will be submitted separately from the hotel, you will need to enter an individual identifier. The rooms not having a value in the USTI ident field will go under the identifier of the whole hotel. For the rooms with individual identifiers, separate export files will be generated.
  - 3. From the menu "System->External Interfaces->Export Interfaces->USTI file, in the Description field, you can enter the description of all identifiers being used. The descriptions are not required, but will ease the export implementation.
  - 4. You can run Export from System->Export->USTI file. To start it, you need to choose the identifier (hotel) for which you will export data, as well as the export date and folder to which you would like to save the file. If the export is implemented for all identifiers, the specified folder will contain all generated files. Please note that if a booking is moved to rooms having different identifiers, the guest registration for the whole stay will be submitted with each of the related identifiers.
- An option added to select whether to export prices per night to the USTI.

# Reports and printouts

5545 Fixed bug preventing the printing of documents in which there is deposit utilization.

### Patch 53

#### New functionalities

- Export added to the Uniform System for Tourist Information (USTI). The export is implemented through a CSV file and can be accessed by all users. The new feature DOES NOT require an additional licence. To use it, simply complete the following settings:
  - 1. Go to System  $\rightarrow$  External Interfaces  $\rightarrow$  Export Interfaces  $\rightarrow$  USTI file and enter the number of the accommodation place from the USTI registration into the AccommodationPlaceUIN field.
  - 2. On the same screen, you will also need to fill in the identity documents used in ClockEvolution corresponding to the ones specified by USTI.

To start the Export, go to System  $\rightarrow$  Export  $\rightarrow$  USTI file and enter the date for which you would like to export data.

# Patch 52

- Bookings from the Clock WRS channel, including children only, can now be imported with a correct number of guests.
- Bookings from the RoomCloud channel manager with more than 100 characters in the address field, are now successfully imported.
- Fixed bug preventing the export of data to the RoomCloud channel, if for some of the exported room types the price calculation was not possible.
- The RoomCloud Data Exchange Log, can now be opened without errors, regardless whether all hotels from the database are included in the data exchange.
- 5484 When issuing correction documents, the operations log now reflects the correct value of the invoiced services.
- All daily closure entries are now shown in the operations log.
- 5527 The percent editing of multiple services is now accurately reflected in the operations log.
- Fixed bug with the expense calculation shadow accounts of owners in the OMS. The issue affected the expenses defined to be calculated as percent of subtotal.

### New functionalities

- A new option added to the management contracts in the OMS for defining different expense by the booking arranger.
- On the "Rooming list" screen, a new option added for mass change of guest masks. The function is accessed through the "Edit" button. To make change valid for all guests from the booking, the view used should "Guest list".
- In the standard export of documents, a new IS\_ANUL field has been added The field is OPTIONAL and appears when the 'Stop export of voided documents' option is disabled. For the original operation, its value is 0, and for cancellation 1.
- In the channel manager, a new setting has been introduced: "Available rooms calculation". The setting allows you to define which bookings to be taken into account when calculating. The setting is global and applied to all channels handled by the manager.

# Reports and printouts

- The "Expected occupancy and income trend" report now correctly accounts for the nights of the bookings with early checkout, when run for a past period.
- In the document printouts, a new Due date has been added. The change only affects the payments tracked by the Accounts Receivable module.
- Fixed bug causing an "Arithmetic exception..." error when printing a document. The bug appeared when high rounding precision set for values.
- Corrections to the "Occupancy forecast" and "Occupancy forecast(Agents)", so that Waiting bookings are no longer included in the occupancy calculation. The occupancy is calculated only on based on Confirmed and Tentative bookings.
- In the "Bookings arrivals" report, the booking arrangement by room number has been corrected.
- The Registration card printouts are now printed without errors if set to a language without translations. In this case, the text values in the main database language are taken.
- A new "Available rooms from min days" report added. The report located in the Housekeeping group shows a list of the rooms which have been used for a certain period of days.
- In the Resort taxes summary, a new room number filter has been added.

# Patch 51

- Changes have been introduced to the system operations to prevent the stopping the import from the ClockWRS channel when there are bookings whose notes contain invalid characters.
- Fixed bug on the 'Agent->allotment' screen preventing the correct visualisation of the set allotments.
- Fixed bug on the 'Booking edit' screen preventing the saving of mass changes to the bookings in case of bookings with longer notes.

Fixed bug occurring with the 'For Period' view of the 'Room status' screen, which didn't allow the booking moving if the user didn't have 'Past period edit' rights.

#### Modified

- Daily closure entries in the operations log are now in a separate category: 'Daily closure'.

  Information added about the hotel the daily closure refers to.
- The daily closure entries of the operations log have been regenerated for the cases when the new financial date info was missing after the closure.

#### New functionalities

- The setting of manual prices by days in the bookings is now recorded in the operations log.

  These changes also refer to the import the import of bookings from different channels being saved with manual prices.
- To the 'Operations log' screen, a new Hotel filter has been added.
- 5497 A new channel manager added RoomCloud.
- A new settings added determining which types of bookings to be used for the calculation of the available rooms the ClockWRS channel.
- 5503 Guest age added to ENA\_GUEST

# Reports and printouts

- A new report added: 'State of deposits received for a period'. You can find the report in the Control group and use it to get information of the changes to the specific deposits and the related documents.
- Fixed bug in the Meal Reports causing the set exceptions by days and guests not to be accounted for when the board type filter used. Instead, in this case, the total board for the booking was taken.
- In the 'Occupancy and revenue forecast trend' report, the voucher date filter has been changed and now it can be set for a period.
- In the 'Voucher list' and 'Voucher list by agents' reports now contain information about the voucher date.
- In the 'Invoiced arrivals documents list' report, a new 'In the currency of' filter has been added. It allows documents to be visualised not only in the currency of the folio, but also in the currency of the document itself.

# Patch 50

- Fixed bug not allowing the transfer of bills from POS establishments via card to not checked-in booking.
- 5469 Fixed bug on the Occupancy Forecast screen, which prevented the occupancy to be loaded for

more than 10 hotels at a time.

#### Modified

- The Message field in Profiles has been expanded. Now it allows the input of a text of up to 2000 characters
- To the reports: "Occupancy Forecast" and "Agents Occupancy Forecast", a new filter has been added: "Deduct non-allotment rooms from unused allotment". The enabling of the filter changes the way the unused room allotments are calculated in the agents' occupancy and DOES NOT impact the unused room allotments in the general hotel view. If the filter is on, the unused room allotments are calculated by deducting bookings for all selected room types from the agent's allotment, regardless of whether there is a set allotment.
- 5468 The archived services are no longer visible on the screen: "Tax policy → edit". A "Show archived services" filter added to let you load them, if needed.

#### New functionalities

- The contractor inventory can now be reviewed, edited and printed. To do so, go to Hotel -> Contractors.
- A new right added: "Access to waiting bookings". It has been granted to all existing user groups.

  The disabling of this right leads to:
  - the hiding of of all "Waiting" bookings on the Bookings screen.
  - the hiding of of all "Waiting" bookings in the following reports: "Bookings arrivals" and
     "Bookings departures".

The "Access to checked-out bookings" right has been expanded. Its disabling now hides the checked-out bookings in the following reports: "Bookings – arrivals" and "Bookings – departures".

- To the "Items sold for period" report, an option has been added to let you filter by the guest departure date.
- Fixed bug in the "Expected occupancy and revenue trend" report, which prevented the accurate reporting of the occupancy in the events when a room is shared by several bookings.
- In the "Address cards natives period", the hotel address field has been expanded.
- To the "Items sold for period" report, the following changes have been made:
  - the report can no longer be run for future periods;
  - when filtered by charge date, the services are accounted for by the date they refer to, regardless of the date of their charging or invoicing.

# Fixed bugs

- Fixed bug causing the omitting of the export of reports to the Infomatic system.
- Fixed bug, causing services to appear linked to names of guests they do not refer to on the Accounts manipulator -> Balance screen when In Detail with corrections view mode used.
- Changes have been made to the rate parameter "Required weekdays", so that it works properly when the required weekdays comprise the end of the current week and the beginning of the next one.
- 5431 Fixed bug causing the "Too many context variables..." error and stopping the daily system closure.
- 3434 "Occupancy forecast monitor" fixed bug causing a wrong total number of booked rooms for the days falling into the release period when the Release days reporting feature enabled.
- Fixed bug in the rate system causing wrong distribution of the accounts between the main and extra meals, when there are multiple meals of one and the same type.
- Fixed bug, due to which the exceeded allotment did not appear on the Occupancy forecast monitor when a certain agent selected.
- Fixed bug leading to the wrong occupancy in the cases when the bookings with an arranger were allocated to blocked rooms. To recalculate already reported data, it is necessary to regenerate the occupancy statistics for the period in question. The feature is available from Hotel -> Closure -> Regenerate Statistics.
- Fixed bug, which afer multiple editing of a booking lead to impossibility for this booking to be saved due to the incorrect missing price error message.
- Fixed bug on the Occupancy/Allotment which prevented the showing of agents with no allotment entered for the end of the viewed period.

### **Modified**

- The appearance of the monitor 'Agent -> allotment' has been changed. With multiple hotel systems, the data of each hotel is now entered on a separate page.
- On the company data screen, the list of nationalities now by default shows on top the nationality selected in the Default nationality settings.

## New functionalities

- 5286 A new interface added to the Ving Vision Online access system.
- A new setting added allowing the determination which booking types to be used for the calculation

- of the available rooms for the ParityRate channel.
- A new rate parameter 'OTA/Agent' to let you check the booking arranger.

# Reports and printouts

- Fixed bug in the "Manager report" causing the Unique guests indicator to show a wrong number of guests on a monthly or yearly basis in some cases.
- 5436 To the Invoiced Arrivals Document Inventory, a new column has been added showing data of the used advance in each of the documents.
- In the Key Indicators by Marketing Elements Report, a new option for OTA/Agent grouping has been added.

# Patch 48

## Fixed bugs

- Fixed bug which prevented room-owner bookings from decreasing the number of available rooms for sale in the WRS of ClockPMS.
- 5376 Contact details of 100 characters in the bookings from the WRS channel no longer cause import errors.
- Fixed bug with the guest profile search by name or other contact details.
- 5404 The booking filter 'With additional resources only' now works properly.
- Fixed bug which caused 'Wrong check sum for field Personal number!' error message in some cases when working with a document reader.
- Fixed bug which caused errors when the data of the booking positions of several agents is transferred simultaneously.

#### Modified

- In the monitor Available rooms, list of available rooms is now arranged alphabetically.
- The selection of a new hotel in the monitor Available rooms and prices no longer changes of the the period already chosen in the search parameters.
- 5395 Changed method of deducting the booking positions and allotments:
  - 1. Booking positions and allotments are no longer decreased by the room type allocated for a booking, but by the room type for which the booking has been created. Example: if a booking has been created for a DBL room type, but is allocated a DBL\_SV room, the deduction will be made from the DBL booking positions and allotments.
    - 2. When 2 or more bookings with the same arranger are allocated the same room, only

one room will be deducted from the booking positions. If the shared bookings are created for different room types, the reporting will be made in accordance with the leading booking. A leading booking is one which has an earlier arrival date or when the period stay is the same – the one which is earlier created.

3. When bookings with the different arrangers are allocated one and the same room, the deduction will be made from the booking positions and allotments of the arranger whose booking is the leading one. A leading booking is the one which has an earlier arrival date or when the period stay is the same – the one which is earlier created.

#### New functionalities

- In the monitor "Bookings", filters and additional messages are added for the cases when booked room type and the allocated room type differ.
  - 1. The column Room type shows the booked room type.
  - 2. As before, the column Room shows the number of the allocated room. If the allocated room type differs from the booked one, the column is highlighted in yellow and the number of the allocated room is shown.
  - 3. The filter Room searches for bookings by the allocated room type .
  - 4. In the additional filters section, two new filters have been added below the Room Filter:
    - "Booked room" if filter selected, room type search is by booked room;
  - "Different room type booked <-> allocated" if chosen, the filter shows the bookings for which the booked and the allocated room type differ.
- A new setting added "Default service group (when automatically created)". You can find the setting in Settings -> All Settings. If this setting is not selected, the service group with the smallest number is used as before.
- 5407 A new ROOM\_NAME field in ENA\_RESERV\_DETAIL has been added to the ENA interface.

- Fixed bug due to which document type translations didn't appear in the deposit return or acceptance printouts.
- 5384 The Meal Day-by-Day report can now be run for several hotels simultaneously.
- 5385 The Resort fee summary report can now be run for several hotels simultaneously.
- 5397 Changes made to the Occupancy and revenue forecast report to better show values containing over 6 digits.
- Fixed bug with the Booking confirmations (group) printouts not properly showing hotel names in Cyrillic.

# Fixed bugs

- Bug preventing the selection of guest profiles as booking arrangers .
- Bug with the Change confirmation date feature on the rooming list's Edit menu
- Bug causing the visualisation of the room ID instead of the room type name when a new booking is created.
- 5386 Bug causing system errors when closing the Desktop screen.
- Now the User column of the journal shows the full name of a user instead of the login name.
- 5378 The bug preventing the saving of the rooming list if no nationality is selected.

#### Modified

A new option for switching the view mode of schedules: "Fixed column size" (a scroll bar might appear, if there are multiple columns) or the system may preserve the old behaviour if all columns can be fit in on one screen. You can find the new setting in upper left corner of the screen.

## Reports and printouts

Voucher Report – the name of the booking holder has been added, when the report is run for a specific agent.

### Patch 46

- Fixed bug which caused invalid error messages on changing the "personal use" status of rooms when there are cancelled postings.
- Fixed bug which caused value '0' in column "Overdue closures" for owners without Billing cycle, postings, and closures. In future the column will display no value for such owners. For owners with Billing cycle set, it will display the date of any overdue closure.
- Fixed bug in the recalculation of shared bookings, which caused correction postings in package services.
- Fixed bug because of which the sharing of bookings got lost on early checkout, when the room was vacated but the postings remained unchanged.
- 5318 Rate parameter "Weekdays (required)" now works properly.
- Fixed bug in files RTOT\*.eid in the export to Ajur. Position 27 of the files displayed "Correction" for non-correction documents without any specified notes.
- Fixed bug because of which when assigning a room, which had status "Personal use" on the system date of the operation, the system displayed a warning.

- Fixed bug because of which the cancellation of invoices and their debit memos, all of which were covered by deposits, did not recover the deposit amount in full.
- Fixed bug which made it possible for the day-end of one of the hotels in a multi-hotel database to lock postings in the other hotels.
- 5367 The event offers are now sorted by number.
- 5373 Fixed bugs and delays to optimized the search of registration cards.

#### **Modified**

- 5339 Event offers now allow adding meals without prices.
- 5342 Added horizontal scroll bar to the "Day" view of the Additional resources schedule.
- 5343 When adding a new line to section "Halls and equipment" in the event offer, the cursor is now positioned in the new line.
- Optimized for speed the automatic guest search on entering new bookings.
- 5361 Optimized for speed the profile search.
- Added date in the day-end message in the Operations log.
- Optimized for speed the day-end procedure for larger databases.
- 5366 Optimized for speed the invoicing of multiple bookings.

#### New functionalities

- 4948 Added the following fields to event offers:
  - Screen "Event offers":
    - -- special column showing the name of the user that has drawn the offer;
    - -- search filter by user that has drawn the offer.
  - Screen "Event offer":
    - -- field "Drawn by".
  - Event printout:
    - -- the text from field "Drawn by".
- Added new columns to screen "Event offers" showing the beginning and the end of the event and the total sum of the offer.
- Added new statuses for event offers: "Waiting" and "Completed". The search filter allows selecting more than one option.
- 5346 Added new filter to screen "Event offers" to allow searches by offer creation date or by event date.
- 5347 The document printout list is now sorted alphabetically.

- 4900 Printouts "Booking confirmations (group)" and "Booking confirmations (detailed)" now use the hotel name specified in the translations.
- Added rounding to reports "Payments for period" and "Chronological sheet".
- 5249 Fixed bug which caused documents to print an extra page containing just logo and header.
- 5281 Fixed bug in printout "Booking confirmation (full)" and company data are now displayed correctly.
- Fixed the sort order in report "Revenue by day detailed". When run for a period longer than a month, all data is now sorted correctly.

5309 Fixed report "Charges from external systems" so that it does not include postings from Evolution. 5327 Report "Registration cards - foreigners (export)" has been renamed to "Registration cards (export)" and can now be run for non-EU foreign citizens, EU foreign citizens, and /or local citizens. 5332 Modified the sorting of information in the event offer printout. Conference room equipment and meals are now sorted by venue, too. 5334 Fixed bug in meal reports which did not include meals from rate table "Packages". 5336 Added new report to group "Additional resources and offers": "Expected revenue from events". The report gives summary or detailed breakdown of the expected revenue from events. 5337 Optimized the layout in the event printout to show the entire text of longer notes as well. 5340 Optimized the layout of the event printout to show longer names of meals. 5355 Report "Nights by owner rooms" is optimized to run with room names longer than 100 characters. 5368 All elements of the event offer printout are now printed properly in all languages

# Patch 45

## Fixed bugs

- Fixed bug because of which guests added to a booking without their registration cards were not included in the booking history.
- 5303 Fixed bug in ClockWRS import so now bookings for newly registered hotels are imported correctly.
- Fixed bug in ParityRate availability update which prevented stop sale even when there was no availability.
- Fixed bug which did not allow recalculation of bookings with new manual prices if their accounts had been changed.

### Modified

- 5279 The procedure for merging profiles has been modified as follows:
  - 1 when you click button 'Merge profiles', the system checks all profiles for duplications;
  - 2 the result screen shows the first 1000 profiles and allows processing;
  - 3 there are buttons 'Next' and 'Back', so all duplicated profiles can be checked and processed, 1000 profiles per page.
- 5302 Added period overlapping check for new booking positions in order to avoid possible duplications.

#### New functionalities

Added new setting for the central database, which disables automatic postings. When it is enabled, the import of bookings into the central database will not be blocked by non-recalculated bookings. The setting is toggled by Clock service specialists only.

- 5271 Report "Bookings Arrivals" now shows overdue bookings for 30 days after their arrival date.
- 5297 The correction documents section has been removed from all document print forms.

## Fixed bugs

- 5277 Balkan Holidays booking files containing corrections are now imported correctly.
- Fixed bug which in some cases caused error on adding guests to bookings in the central database.
- Fixed bug, because of which discounts on package services and meals were reported as new package service with a negative value.
- Fixed bug, which caused incorrect occupancy in central databases in cases, when in the local database the room allocated to a booking for a different room type was deleted.

### Modified

Modified the work of the import from ClockWRS, so that cancellations and deletions do not cause duplication of bookings.

#### New functionalities

Added new settings for the marketing channels of ClockWRS bookings. They can be found with the room type and rate map settings.

# Patch 43

# Fixed bugs

5272 Fixed bug which caused duplication of package services in bookings sharing a room.

#### New functionalities

5274 Added the parameters required by fiscal printer Datecs FP 705 KL.

## Patch 42

### Fixed bugs

3727 Fixed bug in the automatic posting of boards by rates. The bug manifested itself in cases when

- there were two or more 'Meal' services with the same definition.
- Fixed bug in the import of bookings from file. Booking holders with no existing profiles will be added the default guest mask.
- Users who have not been granted user right "Booking above hotel restriction" can now only change booking status to 'Waiting' when hotel occupancy has gone above the restriction.
- Room blocks sharing rooms with room-owner bookings can now be edited freely.
- Room type checks in the rates now take into account possible blank spaces following room type names.
- 5230 CRS: Fixed bug in the import of shared bookings into the central database, which caused the sharing for the first few days of the stay to be lost in some cases.
- 5231 Fixed bug in rate table 'Base price' so now only active boards are suggested.
- 5242 CRS: Fixed bugs which prevented bookings with switched rooms from being imported into the central database.
- 5248 Fixed bug in the export of occupancy to ClockWRS.
- Changes in the number of beds of room types were not reflected in the rooms of the respective types. Apart from the fix, after patch 42 such changes will not be allowed if the new number of beds is insufficient for bookings already checked in the affected rooms.
- Fixed bug, which caused deleted contractors to be included in some lists, like the 'Occupancy forecast monitor'.

#### Modified

- 4316 The extra services selected in rate table 'Packages' now include 'Meals' services, too.
- 4870 The merging of profiles has been optimized:
  - the system now only offers profiles selected with the search filters, but no more than 1000 profiles at a time.
  - if the search results include more than 1000 profiles, only the first 1000 profiles (alphabetically) are merged.
- 5246 Screen 'Lock phone lines' has been removed.
- The import of bookings from BalkanHolidays has been modified to match the new file format and import all booking data.
- 5253 The search of bookings and profiles has been optimised for speed.
- 5258 The search of guests by name in screens 'Bookings' and 'New booking' has been optimised.
- 5264 The opening of agent profile for editing has been optimised for speed.
- 5265 The results of each rate table (Meals, Boards, Discounts) will generate separate chargers, even when they use the same service.
- Profiles with no special guest type can now be filtered in screen "Profiles".

# New functionalities

- 5237 View 'Guests' of screen "Profiles" now has search filter 'Mask'.
- 5256 Added new RF-ID interface to card system Hunelock.

# Reports and printouts

- 5226 Fixed bug in report 'Resort fee summary' which caused wrong number of bednights by sex.
- Reports 'Rate Check Report' and 'Rate Check Report details' now also include bookings checked in and out on the same day with option 'Vacate room'.
- Fixed bug in report 'Client balance' which, when run for a single client, showed the payments from all clients.
- Fixed the Manager report, which when run for Dec. 31<sup>st</sup> showed wrong number of Unique guests for the comparison year.
- 5263 All contractors with no analytics account are now shown correctly in report 'Analytics sales documents'.

# Patch 41

## Fixed bugs

- 5174 Fixed bug which in some cases of early checkout left prevented services from being recalculated.
- 5177 Fixed bug which caused error 'Unknown response beginning!Expecting 02H but received 05H! (1)' in Tremol cash registers.
- 5213 Fixed bug which stopped translations of services in central reservation systems from being transferred.
- Fixed bug in transferring changes of booking positions and allotments from central reservation office to remote databases.
- 5218 Fixed bug in deleting days in screen 'Booking positions'.

#### Modified

4674 Screen 'Arrivals' has been optimized to show bookings arriving up to 30 days before the current date only.

### New functionalities

- The receivables in screen 'Payments' can now be sorted by column head.
- 5026 Filter 'Service' has been added to screen 'Documents'.
- Added field API\_KEY in the settings of ParityRate for registering the authorization key provided by ParityRate to independent accounts.
- 5198 New booking channel connecting to the web reservation system of ClockPMS, ClockWRS.
- New filter added to the booking position screen of multi-hotel databases. It allows selecting the rooms of which hotel should be displayed for the operation.

- Filter "With package" has been added to report 'Guest list by bookings'. When more than one package is selected, the report shows guests using all ticked packages.
- Report "Deposits for a date" can now be run to show deposits on client accounts of owners only.
- For optimization purposes the archive elements in filters 'Document type' and 'Agent/TO' in the reports below are now listed last and marked with '---'.

  Reports:

#### Documents:

Documents and payments by users

Sales report - summary

Sales report - details

Accounts – sales documents

Turnover by payment types and documents for period

Document list by contractors - matrix

Sales report

#### Agents:

Invoiced arrivals

Guest list by bookings

Arrivals - summary by agents

Bookings by period

5182 Report 'Occupancy and revenue forecast – trend' now includes bednight data.

## Patch 40

## Fixed bugs

- 5143 Fixed the booking import from RUI, so that incoming booking notes are now shown correctly.
- Fixed ENA\_RESERV\_DETAIL so all bookings are now shown correctly. The document export to Web-Billing (baVel) has also been fixed.
- 5158 Fixed bug which caused error "Error on database initiation" on creating a new hotel.
- Fixed bug in the accounts of booking with deleted guests. After replacing the main booking account with the general arranger account, the individual account remained linked to the deleted guests and could not be deleted or archived. The respective accounts in old bookings must be archived manually.

#### **Modified**

- 5135 Modified the export of reports to email. Cyrillic file names are now transliterated to Latin.
- 5154 Optimized the sizing of fiscal interface settings.
- Changed the default tax event date for void documents. Until now the system suggested the date of the original document. After patch 40 the current system date will be suggested.

# New functionalities

- Added setting "Country code in lists", located in screen System settings. Changes in the setting take effect after restart of the system.
- 5148 Created user ENA\_USER, password ENA, role HTTPDBA\_ROLE. The new user connects to the database and can access interface views.

# Reports and printouts

- 5019 Fixed room type filter in the Shadow accounts report.
- 5144 Fixed the sorting in report "Payments in period" in module Accounts receivable.
- 5149 Fixed the filtering in "Address cards 10x13 cm" and "Address cards small", so they now include native citizens correctly.
- Fixed the visualization in invoice printouts, so that services set to show as a separate row to the main voucher are now shown correctly.

# Patch 39

- Fixed bug in contractor documents: if the contractor was changed on issuing the document, the system used incorrect contractor details.
- Fixed bug in screen Clients in module Accounts Receivable: after merging profiles, the system showed incorrect balance of the affected profiles.
- Fixed bug with agent discounts in multi-hotel databases: an agent discount set for one of the hotels could not be replicated in the rest of the hotels. To ensure the correct functioning of the system, all agent discounts must be checked and any missing service groups must be re-defined.
- 5050 Fixed bug in rate parameter 'Special Scheme'. All its values now function correctly.
- Fixed bug in user right 'Access to delayed payments'. The right now also restricts the access to the main screen of module Accounts Receivable.
- Rooming list now allows defining maintenance scheme to bookings without one.
- Fixed bug which caused monitor Availability Forecast to return error List index out of bounds (1).
- Fixed bug which caused day-end procedure to return error EndWorkDayF.endWorkSP: Can't format message 13:99 -- message system code -4. Integer overflow. The result of an integer operation caused the most significant bit of the result to carry. At procedure 'SERVICE\_POSTING\_REVENUE\$INT' line: 126, col: 1 At procedure 'ACCOUNT\_DEBT\_FILL \$INT' line: 32, col: 3 At procedure 'SUMMARY\_FINANCE\_SAVE\$INT' line: 29, col: 1 At procedure 'END WORK' line: 144, col: 1.
- Fixed bug in the group view of screen Bookings. The information about board and rate now include valid bookings only. To update the information, all groups must be open and saved again.
- Fixed bug in customer loyalty plans. In some specific cases the system did not award bonus points to arrangers after their bookings were checked out.
- 5132 Fixed bug which in some cases did not allow assigning tax package to a service in the tax policy.

Fixed bug which caused the guests in the bookings imported from ParityRate were distributed incorrectly between Evo8 bookings.

#### Modified

- Added new fields to ENA RESERV DETAIL in the Evolution Native Access file.
- The booking report from ParityRate has been modified, so that the credit card names can be recognized regardless of the capital letters in them.
- 5127 Changed the sorting in the shift closure screen. All shifts are now arranged chronologically.

#### New functionalities

Different agent accounts in the same profile can now be assigned different agent discounts and invoice details. If there are no different details and/or discounts, the system uses those set in the profile.

- Fixed bug in report 'Sold items per period' which could not be run by stay or by arrival date.
- For improved accuracy, the list of EU countries used in the registry reports and address cards has been moved to module 'Lists' and can be edited. New countries must be added with 2-letter codes (ISO ALPHA 2).
- 4989 Fixed bug which did not allow granting access to report 'Document list by contractors matrix'.
- Fixed the document export so that recipient address is now displayed correctly in the exported file.
- Fixed bug 'Safe deposit boxes report by date'. In multi-hotel databases it always showed all deposit boxes in all hotels as free.
- Added a new setting in the Booking confirmation printouts, which allows adding different confirmation text, regardless of the language of the document. For this purpose, parameter CT\_LC can be pre-defined in the print form, so the system uses a different text ONLY for the confirmation. If the parameter has no value, the print function works as before.
- Fixed bug in in the posting dates in documents where postings are grouped by services or by service groups. After this update the postings of base services will use the date of stay, postings of extra services will use the period when the postings were made.
- Fixed bug in report 'Folio balance', which showed incorrect account balance when the data included transfers of deposits between accounts with different currencies.
- Fixed bug in report 'Folio balance', where the account balance did not include the amounts of transferred deposits if there were no other payments in the account.
- Fixed bug in report 'Bookings departures', which did not display all figures of the number of rooms in the summary by status.

## Fixed bugs

Fixed bug which caused error 'Could not convert variant of type (Null) into type (Integer)' on opening rooming lists.

### New functionalities

- Electricity meter readings can now be imported into the system from a file. The structure of the file must be as follows:
  - device\_number number/ID of the device. Required.
  - old value old reading. Optional.
  - new\_value new reading. Optional.

All values must be comma separated (,).

The file may contain a headline or not. If it does, the headline line must start with '#'.

To be able to import the readings of a device in Evolution, the device must be registered there with the same number (device\_number from the file above) and option 'In use' must be checked.

#### Import procedure

- 1. Create / open new reading list
- 2. Click link 'Import from file' and select the desired file.
- 3. Import result:
  - 1. All file lines containing device\_number for the respective device in Evolution are imported. The data is not saved.
  - 2. All lines containing device\_number not registered in Evolution are skipped. The list may be saved as it is or the missing devices may be registered and the import re-run.
  - 3. If there are some old\_value and/or new\_value data missing, the respective cells remain empty and must be filled in by user, or with function 'Previous readings'.
- Added new setting to Datecs fiscal interface which allows changing the operator name on opening new receipts. By default the setting is disabled. To activate the function the setting must be enabled and the operators must be mapped to ensure the correct reports. The function cannot be used in remote fiscalization.

# Patch 37

- 5044 proRFL: fixed bug on issuing/reading cards by buzzer devices.
- 5047 proRFL: The interface has been modified to avoid duplication of card numbers. In addition to these modifications, in future cards must only be issued at one single workstation.
- Salto: Fixed bug, because of which cards issued en masse could not be used for house credit.

## Reports and printouts

Report "Registry of tourists at the hotel" has been modified to conform with the new requirements of the Law for Tourism in Bulgaria. Added filter 'Report type" with values:

"Arrivals in period", which includes all bookings arrived in the specified period with their entire stay;

"In hotel in period", which only includes the nights in the specified period.

### Patch 36

# Follow the instructions bellow

**IMPORTANT**: The changes introduced by Patch 36 enable the use of Firebird Server 32-bit version 2.1.4 or higher.

New installations after Patch 36 require a compatible version of Firebird Server 32-bit (2.1.x) to be installed before Clock Evolution 8 Server Setup is started.

Existing installations that are transferred to Firebird Server 32-bit version higher than 2.1.4. must run Patch 36 first.

The system does not support Firebird Server 64-bit.

### Instructions for running Patch 36 in CRS systems:

To prevent loss of information, follow the procedure below STRICTLY:

- 1. Stop any operations on bookings in the central database 2 hours before running the update: do not import new bookings; do not edit existing bookings.
- 2. Run the update on the central database 2 hours after stopping work.
- 3. Immediately after p.2 stop and disable service ClockHS Evolution Server on the server used by the central database.
- 4. Update all local databases.
- 5. After ALL local databases have been updated, start service ClockHS Evolution Server on the central server and set it to Automatic.

During the time when service ClockHS Evolution Server is stopped, the exchange between databases is stopped, too!

## Fixed bugs

- 5010 Made the necessary changes to avoid future blocking of the booking import in CRS systems in cases when the note to a booking contains unreadable characters.
- 5028 Fixed bug in CRS systems, which blocked the Additional filters in the BookingInbox.
- Fixed bug in multi-hotel systems where the system did not allow manual price in foreign currency.

  The bug manifested when the first created hotel had no exchange rate set for the desired currency.

## Patch 35

- Fixed bug which prevented the change of the account of a booking. The problem manifested when the original account was non-credit and contained closed postings.
- Fixed bug, which allowed the existing of a valid document for deposit consumption for an account, although after void operations the account contained no valid deposits.
- Fixed bug in CRS mode, which caused room shares in the central database when a booking was checked out early with preserved length of stay and not keeping the room.
- Fixed bug in WBE, where the script generator generated incorrect script.
- Fixed bug in the bookings received through ParityRate. The number of guests in the incoming bookings was distributed incorrectly in Evo bookings.
- 4868 Fixed bug, which prevented bookings with several deposits from opening.
- Fixed bug in closing postings with a deposit for the same amount. For postings of the same service made at once and deposit currency different from that of the account, the operation resulted in an error.
- 4896 Fixed bug in room blocks. Blocked private-use rooms were included in the occupancy data.
- Fixed bug which caused postings in shadow accounts to be deleted completely after they were deleted from the contract, although their import document was still valid.
- 4904 Fixed bug in additional resource bookings where no data could be filled in field 'Voucher'.
- 4909 Fixed bug in the channel manager, which caused the exports to some channels to include availability for dates outside the channel time frame.
- Fixed bug in rate parameter 'At least one night in period'. The parameter allowed bookings whose departure date was within the defined period. To ensure the proper functioning of the rates, which use the parameter, follow the procedure:
  - 1. remove the parameter
  - 2. save the rate
  - 3. select the parameter and its values again.
- 4938 Fixed bug in the numerator length check, so that now it does not allow incorrect values.
- 4959 Fixed bug in WBE, where after some changes of the language no bookings could be made.

- Fixed bug which caused incorrect copying of simple rates between hotels.
- 4973 Fixed bug which caused 'Arithmetic exception, numeric overflow, or string truncation.' error on copying contractors with long ID numbers in CRS mode.
- Fixed bug which caused a system error in the group view of the Bookings screen, when there was a booking whose arranger and group name together exceeded 100 characters.
- Fixed bug in bookings received through ParityRate, which in some cases caused the number of guests to be zero.
- 4990 Fixed bug, which allowed transferring postings of extra services into accounts locked for extra services.
- Fixed bug in systems, where Firebird does not use its standard port. When a new uses attempted to log in for the first time from a workstation, the system showed error 'Unable to complete network request to host "HBE-SERVER". Failed to establish a connection. A connection attempt failed because the connected party did not properly respond after a period of time, or established connection failed because connected host has failed to respond.'
- Fixed bug, which caused error on vacating a safe deposit box after a rent period longer than 200 days, when there was price for 1-day rent only.
- Fixed bug in the print forms. When there were two forms with the same name belonging to different classes, the system always printed both of them.
- 5020 proRFL: Fixed bug in issuing house credit cards. When more than one card was issued within 1 minute, the house credit number was duplicated.

### **Modified**

- 4539 Made changes in rate parameter "Guest in party". The sequence number adults is now defined by the order in which they are entered in the system. The children are sorted by age n a descending order, i.e. the oldest child comes first, the youngest last.
- Field 'Tag' in SpoolDB now has a restriction of 20 characters. When the number is exceeded, the system shows an error message.
- The field for the name of the responsible person in the contractor details has been expanded, so that longer names can be entered.
- In the profile merge screen, the suggested duplicates can now be selected with the SPACE key.
- The restrictions in the availability data sent to ParityRate have been modified in relation to leap years.
- 4945 Modified the printing of receipts on Tremol printers so that there is no delay.

### New functionalities

- Added setting 'VAT group' to the Ajur interface. The data from the setting are entered in field 51.

  By default the setting is empty. It is used in systems where several hotels export documents to the same Ajur database.
- New features added to the BMS interface. They manage air conditioners and phone lines in rooms after check out and before check in of bookings.

## Reports and printouts

- 4820 Report 'Expected occupancy and income trend' now has filter 'Voucher date to' and nationality sorting.
- Fixed bug in the invoice printouts, where the sum of the rows in some cases was greater than the document total.
- Fixed bug in report 'Revenue and deductions by rooms'. When its period included a room with different statuses and revenue for one of the statuses, the amount of the revenue was duplicated in all statuses.
- 4903 Fixed bug in the print function for additional resource bookings so all fields are now printed correctly.
- Fixed bug in reports 'Revenue by revenue categories and marketing indicator' and 'Revenue by marketing indicator', which caused the revenue in them to be greater than that in the rest of the revenue reports.
- Report 'Key indicators by nationalities' now separates the local nationality.
- Fixed bug in report 'Voucher list' so now manual corrections of pre-posted services on bookings before check-in overwrite the rate prices.
- The amounts in the printouts of meter protocols are now rounded to the second digit after the decimal point.
- Fixed bug in report 'Number of nights payable/non-payable by agents and packages'. In cases If bookings with changes in the board and the routing, where the meals were posted separately, the board was not accounted correctly. To ensure that all data is correct, such bookings must be recalculated.
- Added filter 'by room' to reports 'Registry general', 'Registry resort taxes', and 'Registry of tourists at the hotel'.

# Patch 34

### Fixed bugs

- Fixed bug in the proforma documents which restarted the numbering on deleting a proforma documents.
- Fixed bug which in some cases caused package services to be posted using the wrong exchange rate.
- Fixed the interface to ParityRate so that guests in bookings for more than one room are distributed among rooms correctly.

#### New functionalities

Document fiscalization is now recorded in the Operations log. The records are listed in category Documents.

- Setting 'Allow folio change' has been added to the universal card interface (mod\_xml\_cards). It allows editing the house credit number at the time of issuing the card.
- 4833 Timeout settings have been added to fiscal interface Tremol.
  - Is Switch timeout timeout for checking if the printer is on before issuing each receipt.
  - Is Ready timeout timeout for checking if the printer is ready for the next command
  - Read timeout timeout for executing a command

## Reports and printouts

- The currencies in document printout 'Document specification INVOICE grouped by vouchers' are now displayed in all languages.
- There is a new report, 'Registry of tourists at the hotel', which conforms to the new requirements for the documents for municipalities. In it a tourist package is night+meal.
  - The report is included in group 'Address cards and registries'.

# Patch 32

# Fixed bugs

- Fixed bug which caused errors in the calculations of rates containing percentage discount in table Extra guests with an extra interval added.
- 4783 Fixed the functioning of service setting 'Not part of the package, posted on extra service account'.
- Fixed bug which caused error on invoicing services for additional resource bookings linked to hotel bookings.
- Fixed bug in default values for new bookings, because of which archived boards were allowed for new bookings.
- 4791 Fixed the print function of the document list in screen Issued documents.
- 4792 Fixed bug in Evo8, which caused error on creating new databases.
- Zeka fixed bug which caused error on house input/output of cash.
- Datecs fixed bug which caused error on fiscalization on devices with external terminal.
- 4805 Fixed bug which caused error on automatic room allocation.

#### Modified

The visualisation of postings of additional resource bookings has been modified. The description will only be shown when the service is mapped.

- 4769 Field 'Customer name' in report 'Sales report detailed' has been expanded.
- 4793 Ajur The date format of deposit registration document cited in the export of deposit consumption documents has been fixed.

# Fixed bugs

- 4785 Fixed bug in rates so that now formulas are calculated properly.
- 4786 Fixed bug so that any missing translations are substituted by the default English text.
- Fixed bug in the import from Expedia.com, which caused error "No object found for "9581009A-BB7F-40F9-81D4-1DB4AC9FFD20" in the context TSrvContext".
- Fiscal devices Tremol, Datecs, Deisy Zeka: fixed bug in detailed fiscalisation of discounted bills, which caused rounding errors and left open receipts.

# Patch 30

- Fixed bug in module Owner management, which showed incorrect closed postings on customer accounts in screen Accounts.
- 4366 Function 'Remove room' for virtual rooms has been fixed.
- Fixed bug which caused error on loading the booking list. Error text:

  "roomStatusF.roomStatusFr.occupantsQ: Unsuccessful execution caused by system error that does not preclude successful execution of subsequent statements. Integer overflow. The result of an integer operation caused the most significant bit of the result to carry. At procedure 'ACCOUNT\_CURR\_BALANCE\$INT' line: 88, col: 1 At procedure 'ACCOUNT\_BALANCE\$INT' line: 52, col: 7 At procedure 'RES\_GET\_BALLANCE\$INT' line: 35, col: 3 At procedure 'RES GET BALLANCE\$RPT' line: 11, col: 3."
- 4586 Fixed bug, which caused the appearance of zero quantity postings which cannot be closed in cases of shortening and restoring the length of stay of a booking after it has been invoiced.
- Fixed bug in simple rates, because of which the 'Public' type of a rate got lost when the rate was edited.
- 4691 Fixed bug in module Owner management/Accounts/Closed posting, which caused incorrect visualization of credit memo services if setting 'Visualization of amounts in credit documents' was set to 'Positive'.
- Fixed bug which in some cases caused error 'Lock conflict on no wait transaction.' on registration of required guarantee deposit in screen Booking -> preview and edit.
- Fixed bug which caused error 'Arithmetic exception, numeric overflow or string truncation...' on import of agent profile containing invoice details with a name longer than 50 symbols.
- The sorting by amount in the screen Issued documents has been fixed.

#### **Modified**

- 4613 As a result from the changes in Expedia.com, the following should be observed:
  - 1 only manageable rates are mapped;
  - 2 bookings imported with marker 'Not paid' are payable at the hotel.
- The system now saves the schedule scale selected in module Additional resources and it does not have to be reselected when the screen is opened again.
- The appearance of the Account manipulator has been modernised. The functions remain unchanged.
- The system now allows specifying exchange rates up to the fifth digit after the decimal point for each hotel in multihotel organizations.
- 4699 The interface to A-Loyalty has been included in the standard distribution of the programme.
- 4704 Module **Accounts Receivable** has been modified considerably:
  - 1. The **payments** are not hotel dependent anymore. They are linked to clients and can cover receivables in any hotel in the organization.

#### 2. Settings:

The **accounts** are no longer defined in the settings. They are selected for each payment as before. If the account needed is not listed, it can be typed in.

The **payment types** used in the module are located in a separate nomenclature. They can be specified or edited in tab Customers of the Accounts Receivable main screen or in the system settings (Accounts receivable – payment types).

The accounts and payment types already set will be migrated to the new structure

- 3. The **main screen** of the module is divided into three tabs: Customers, Receivables and credit, Payments. The initial view lists all profiles, which are tracked in the module and have open receivables or payments. The operations (Receivable, Payment, Cover, Credit) are selected from the button strip in the upper part of the screen. They can be activated for a selected profile in the list or for a new customer. If the latter option is selected, the system requires a selection from the existing profiles.
- 4. The **reports** are moved to the standard report list, in group Accounts Receivable. Reports Receivable ageing and Receivable ageing by customer can be run for all hotels in the organization simultaneously.
- The operating of the system has been optimised to speed up the posting of extra services in large databases.

#### New functionalities

- Added card issuing interface for locking system proUSBHotelCardSystem.
- To facilitate the use of online booking channels, Clock Evolution introduces the external channel manager ParityRate.
  - There is a new interface for importing bookings from the manager. All bookings from Parity Rate (RP) are received in the Inbox. As usual, the import uses mappings.
  - There is a new interface for uploading free rooms. Evolution sends availability information

- and ParityRate decides how many, when, how and at what price they should be sold.
- The width of the channel is specified in Evolution. The rest of the parameters (price, enabling and disabling of channels, number of rooms for sale and so on) are managed in the ParityRate interface.

#### On its part ParityRate:

- Trains customers to use the system and helps in the configuration.
- Answers customer questions and requests about solving various cases.
- Added column Web in screen Owner management/Customers. It shows the Web name and password of the owner as they are defined in its profile.
- Ajur added the option for sending information about consumed advance payment. The setting is located in menu System/External interfaces/Accounting interfaces. By default it is disabled.
- 4695 Payments for bookings via WBE can now be made via PayPal.
- Individual usernames and passwords for Booking.com are to be disabled by the channel. They are going to be replaced by group accounts, which the users will use to connect to the portal. For the purposes of this migration all users, who use the portal or receive a notice from it, must contact the ClockHS Service centre.
- Developed a standard format for importing bookings from text files into version Evo8. Details are provided by the service centre.

- Room blocks type OOI with checked in bookings are now not included in the hotel occupancy in the reports of group Statistics. The statistics data must be regenerated manually.

  This caused a change in the Occupancy forecast monitor. Guests from such bookings are no longer included in the calculation of the number of guests.
- Fixed bug in the reporting of room shares. In cases when the bookings arrived on different dates, the first shared night was reported twice. The statistics data must be regenerated manually.
- 4620 Fixed bug which caused the system to report the first night of bookings, which are checked out on the checkin date and whose stay is not cut, as one bednight. In future, the reports will only consider the number of guests. The statistics must be regenerated manually.
- The page numbering of documents has been modified. For documents stamped 'Original' each copy is numbered separately.
- A new filter has been added to report 'Guest number by nationality and stay'. The filter allows including non-checked in bookings in the report.
- Fixed bug in the Manager report, where the REVENUE section included unidentified line containing zeros.
- 4640 Fixed bug in the event offers, which caused the logo, the header and the footer of multihotel organizations not to be printed.
- 4643 Fixed bug in report List of documents and payments by users. A document issued in one shift and voided in another, was included as valid, if the report was run in the same shift in which it had been issued.
- 4664 Report Accounting records sales documents is now visualized in full even for longer contractor names.

- 4666 Report 'Items sold' for period now also gives information about the tax package.
- New filter in report 'Receivable postings' defining if the report should also include postings made on or referring to open financial dates.
- 4668 Two new groupings added to report 'Revenue for period':
  - Categories, Sub-categories, Services;
  - Tax package, Categories, Sub-categories, Services.
- The following reports can now be run for all hotels in multihotel organizations:

#### Occupancy forecast

- Invoiced arrivals document list
- · Occupancy and revenue for period main indicators
- Key indicators by agents
- · Key indicators by nationalities
- Key indicators by marketing elements
- Expected occupancy and income trend
- Occupancy and revenue trend
- Revenue for period
- 4723 Corrected the visualization of long contractor names in report 'Document list per contractors matrix'.
- In the analysis of the revenue and the occupancy of a room shared by bookings with different arrangers, nationalities or marketing elements, the system takes into account the parameters of the main booking as follows:
  - for bookings arriving on different dates, the main booking is the one arriving first;
  - for bookings arriving on the same date, the main booking is the one with higher status. For example, confirmed over tentative, checked in over confirmed, etc.
  - for bookings with the same status, the main booking is the one created first.
- Fixed bug in the statistics report. The reported revenue from bookings whose arranger has been removed was not transferred to group 'Walk in'. To get the correct data, the reports must be run again manually.
- Fixed bug which caused wrong data about no-show booking for some dates in the statistics reports.

# Patch 28

- 4407 Fixed bug which prevented the deleting of cancelled deposit document.
- The bookings in screen Profile/History are now sorted correctly by date of arrival or departure.
- Fixed bug which allowed transferring postings of cancelled bookings in card transfers from POSitive to Evolution.
- 4582 Fixed bug which caused auto ignore of cancellations of edited bookings received via channel RIU.

- Fixed bug in monitor Available rooms and prices, which caused error rateTableDM.prepareDataSP: Arithmetic overflow or division by zero has occurred.Arithmetic exception, numeric overflow, or string truncation. At procedure 'AVAILABILITY\_RATING\_LOOP\$INT' line: 78, col: 7 At procedure 'AVAILABILITY\_RATING\$AVL' line: 46, col: 3.
- Fixed bug which caused error
  invoiceHostF.docValidateSP: Arithmetic overflow or division by zero has occurred.Arithmetic
  exception, numeric overflow, or string truncation. At trigger
  'ACCOUNT\_POST\_CORR\_LOG' line: 134, col: 1 At procedure
  'ACCOUNT\_POSTING\_DOC\_UPDATE\$INT' line: 208, col: 7 At procedure

'DOCUMENT\_VALIDATE\$DOC' line: 156, col: 1.

on void or full credit of documents.

- 4601 Fixed bug in the simple rates because of which only the last added season was saved when creating or editing a rate.
- 4603 Fixed bug which did not allow voiding documents tracked in module Accounts Receivable that were closed with two separate payments.
- 4638 Fixed bug in simple rates which caused the empty rows for special prices to disappear.

#### New functionalities

- Report "Voucher list by agents and arrivals" has been renamed to "Voucher list by agents" to match the new filter which allows the report to be run by departure date as well. The same filter has been added to report "Voucher list" as well.
- Fixed bug in report "Document and payment list by users". If run without filter "Shift", it now includes documents which were previously ignored when the server date had been changed.

- Bookings.com have introduced new features, 'Flashdeals' and 'Deal of the day'. More information can be found from the channel. To use the new features, the rates and room types for them must be mapped and set like the existing correspondences between the channel and the programme.
- 4616 Fixed bug in the Sales report and in report "Accounting records sales documents" which caused advance payments in national currency to be reported as zero.

  The problem was also manifested in deposit document paid in alternative currency, where the
  - alternative amount was shown as a zero.
- Channel Venere.com discontinues its operation. The subscribing hotels will be transferred to Expedia.com. For the migration Expedia.com well provide new accounts, room types and rates, which must be mapped in Evolution.
- The system now provides information about the number of rooms in module Owner management.

  The data is shown in screen About. It is useful in checking the number of rooms in the hotel against the number of rooms allowed by the license.
- It is now possible to specify the configuration file to be used for installation of remote workstations which are not constantly connected to the local network. The new parameter is specified in the

### Fixed bugs

- The service tax package of which has been selected in the rate and is different form the one defined in the account tax policy is valid even after the policy is edited.
- baVel Fixed bug which caused incorrect exports of discounts and deposits in the interface to the webBilling.

#### New functionalities

4566 Expedia – Availability and prices can now be defined for two years ahead.

## Reports and printouts

- 4543 The services in the Sales report are arranged alphabetically.
- Fixed bug in the page formatting of invoice printouts for which option 'Print extra copy with text Original' is selected.
- Fixed bug in documents, which caused the amount to be displayed in English for documents with discounts after the total.

### Patch 26

## Fixed bugs

4557 Fixed bug which caused an error on printing of single row documents.

### Patch 25

- Fixed bug which caused "System error 193" on automatic update under Windows 7.
- The company details check in the EU site works properly.
- Fixed bug in WBE bookings, which caused the names of booking holders to be replaced by the names of other guests in the same booking.
- Fixed the functioning of rate parameter 'Accommodation type", so that there is no confusion of the order of guests when the age is only specified for children.
- 4463 Fixed bug in bookings search which caused error "String truncation...".
- 4480 Archive boards are no longer offered for selection in simple rates.

- Fixed bug in room allocation which caused error "EditBookingRoomF.saveSP: Can't format message 13:198 -- message file C:\Program Files\firebird.msg not found. Arithmetic exception, numeric overflow, or string truncation. At procedure 'TAR\_SET\_VAR' line: 25, col: 5".
- Fixed bug in CRS, because of which changes on profile rates and discounts in one hotel deleted the rate and discount settings of the same profiles in other hotels.

#### **Modified**

- 4402 Rate parameter 'Included in the price' can no longer be added to table 'Discounts'.
- The interfaces to baVel have been modified, so that documents can now be also exported in their alternative currency. For this purpose a new setting has been added, 'Export currency', with values 'Document currency' and 'Alternative document currency'. All exported documents conform to this setting.
  - It is important to bear in mind that in the conversion of amounts between currencies differences of 0.01 currency units are possible.
- 4523 Documents can now also be searched using their full number, including the lead symbols.
- The import from Expedia has been modified to avoid the blocks caused by some bookings.

#### New functionalities

- A new function has been added to register the starting amounts in the fiscal devices. It is located in menu Hotel/Closure/House import/export of cash and is governed by user right 'Intermediate report fiscal device (X report)'.
- With reference to the function for registering starting amounts in fiscal devices (bug 4505), the fiscal server of organizations using network fiscalization must be updated.
  - The fiscal server must also be updated in organizations using detailed network fiscalization on Datex devices.
  - For installation files, please contact ClockHS Service centre during business hours.
- Ving Vision The editing of dates and times of check in and check out when issuing cards is now allowed. The new function is governed by setting "Allow changing validity date and time of the card". By default it is not allowed.

- Fixed bug in reports "Bookings for period", "Bookings arrivals", "Arrivals summary by agents", "Transfers arrivals and departures", because of which the report used the room type of the creation of the booking, instead of the room type in which it is accommodated.
- To comply to the law, the equivalents of the tax base and the tax in national currency have been added to the printouts of the documents issued in foreign currency.
- Report "Bookings for period" now shows the correct boards of bookings with different boards per guests and days.
- Report "Restaurant occupancy 14 days" for multihotel systems now shows information for the selected hotel.

- Bank account details are now also included in invoice printouts.
- If a document is printed with text 'Original', the same text is also printed in invoice printouts.
- 4513 Field 'Address' in the Hotel register now also shows the name of the city.
- Fixed bug which caused discrepancies between the total amount of the resort tax and its single postings in the printouts of documents issued in foreign currency.
  - In future, the resort tax will always be calculated in the national currency.

## Fixed bugs

Fixed bug in the export to Business Navigator, because of which documents for advance payments were note exported in certain conditions.

#### **Modified**

In cases when documents for one voucher are exported baVel, the voucher number is defined in the discount field in the export.

# Reports and printouts

Fixed bug, which caused incorrect total in documents including services whose tax package contained more than one tax.

### Patch 23

### Fixed bugs

Fixed bug which caused error on saving profile details when fields 'Personal number' and 'Number' contained Cyrillic characters.

## Patch 22

- Fixed bug which caused discrepancies in the balance of rooms with more than one owner showed in screen Owner management/By room and screen Accounts.
- Fixed bug in accepting deposit for booking which caused error List index out of bounds (2). The problem occurred in cases when a credit card deposit had been accepted for the same booking with no credit card number specified.

- Fixed bug in screen Occupancy forecast, which caused incorrect number of arrivals and departures for rooms shared between bookings of different arrangers.
- Fixed bug which caused irrelevant postings in screen Pool accounts in module Owner management.
- Fixed bug in the closure of pools on module Owner management. Messages for successful and failed operation have been added, too.
- 4350 Fixed bug in the operation of filter Room in the Housekeeping log.
- 4357 Fixed the sorting by voucher date in screen Rooming list.

### **Modified**

- 4322 Zero rows are no longer fiscalized.
- Button Save in screen Room->edit/status has been removed. All status changes are saved in the window where they are defined.
- If the Clock Evolution export channel is disabled using option 'Enable / Disable message flow', the system displays a message warning that no bookings will be exchanged while it is off. The operation can be cancelled.
- The auto refresh of screens Operations log, Room keys log and Housekeeping log has been disabled.

#### New functionalities

A new setting for module Fprint has been added, "Use extended report (for KL devices only)'. It specifies if a certain device can print Z, X, monthly and annual (summary and detailed) fiscal reports. Check the settings to print all reports. Uncheck the setting for devices that only print Z reports.

# Reports and printouts

- Column 'Date' has been added to the export printout of the open postings in module Owner management, showing the date of the posting.
- Fixed bug in reports "Revenue (DMY) comparison" and "Occupancy %DMY comparison' which occurred when the reports were run for 29.02.
- The arrangement or report 'Additional resource bookings' has been optimized to show the text of longer notes to bookings as well.
- Fixed bug in report 'Bookings for period', which caused incorrect balance when it was run with filter 'Arranger'.

### Patch 21

## Fixed bugs

4331 Fixed bug which did not allow entering and editing of profile names in Cyrillic.

### Fixed bugs

- 4277 Fixed bug which caused discrepancies between the document total and the payment total.
- Deposits transferred to another account can now be consumed without problems.

#### **Modified**

- 4202 Screen Profile merge has been optimized for speed. Its handling has also been modified. For more information, visit sysaid.clock-hs.com.
- 4255 All voided documents can be deleted, even credit or debit ones.
- 4273 Services type 'Deposit' are no longer listed for selection to be posted
- 4296 Column 'Room type' has been added to views By room and By room and owner of screen Owner management.
- Payment types cannot be archived if they are used in active document types. The patch will reactivate any archived payment type which has been selected in an active document type.
- 4304 Additional filter 'Highlight services' in module Owner management has been removed.

#### New functionalities

4297 A new column has been added to the translations editor. It shows the hotel where the respective nomenclature belongs

- Report "Available deposits on date" now also gives information about the closing documents issued for deposits.
- 4269 Report "Analysis by rates" now works for closed financial dates only.
- 4284 The account balance printouts now include the closing document number, if there is such.
- The field for time of transfer in the printouts for booking confirmation will be empty if there is no specific transfer time defined.
- 4298 Void record printout added for Romania.
- 4310 The export to Excel, OpenOffice and rtf of the booking confirmations now show all fields entirely.
- Fixed bug in report "Owners balance of open postings", which in some cases caused error: "At Procedure 'CURR\_CROSS\_RATE\_GET' line: 35, col: 1. At Procedure'CURR\_RATE\_GET' line: 51, col: 1 SelectQuery: Too many context variables."
- 4314 Added field 'Bank account' in the document printouts for Romania.
- Report 'Sold nights and revenue quarterly statistics report' has been renamed to 'Sold nights and revenue per month statistics'. It gives information about a specified month and conforms to the requirements of NSI for 2012.

## Fixed bugs

- 4168 Fixed bug which caused discrepancies in the owner balance showed in screen Owner accounts and in the general view of Owner management.
- The description of the services and commissions in screen Accounts → Closed postings and in printouts Owner statement and Owner postings has been corrected.
- Fixed bug which caused the amounts for services and commissions in contracts with Fixed price to be distributed incorrectly in cases when the room had more than one owner.
- Fixed bug, which caused some bookings to use rate prices from a different season. To ensure the correct functioning of rates, where this has occurred, they must be opened and saved again.
- Fixed bug which was manifested under Windows 7, when the creating of a new database caused error 'Cannot open file C:\Program Files (x86)\Clock Evolution 2011

  Client\clockevolution2011db.dll'.
- The functioning of monitor Occupancy forecast has been fixed so that regular bookings in rooms for private use are not included in the total number of arriving or leaving guests or rooms.
- Fixed bug which caused the names of the issued closing documents, other than the default type, to be recorded with an empty space before them. After the update of the system, they will be corrected automatically.
- Fixed bug, which prevented users with access to one active and several inactive hotels to save modifications of document types. The error showed warned of a missing numerator.
- 4236 The share of ownership on a room is now displayed correctly in screen Owner accounts.
- Fixed bug which caused incorrect calculation of wallet turnover and balance for profiles.
- 4278 Fixed errors in the export of credit memos to Ajur v.1
- Fixed bug in function 'Value defined by parameter share of fixed total amount' in screen Calculate postings total in module Owner management.

#### Modified

- The default name of new seasons in the rates is now '-'.
- Setting username and password for Venere booking channel is now optional. The default name and password will be used instead.
- The procedure for invoicing deposits has been changed. There is no default service set. Instead, when documents are issued, users select one or more of the services of type 'Deposit'.

  The existing default service for invoicing deposits has been set as a regular service of that type.
- Screen Account Receivables/Payment types and accounts now offers for selection only payment types which are not marked as 'Tracked in Accounts Receivable'.

#### New functionalities

4191 United Kingdom has been added as an option for creating new databases. Hotels initialized with this option contain the relevant nomenclatures.

- A new service type called 'Deposit' has been created. Services of that type are used for invoicing deposits, their number is not restricted and each of them can use a different tax package.

  The existing default service for invoicing deposits has been set as a regular service of the new type
- There are now restrictions on the consumption of deposits. The system does not allow the consumption of a sum larger than the total of the services using the same tax rate as the deposit.

### Reports and printouts

- Fixed bug in report Revenue and deductions by rooms, which caused incorrect calculation of the number of nights for rooms with more than one owner.
- The export to Excel of the following reports has been fixed:
  - 1. Manager report
  - 2. Analysis by rates
  - 3. Occupancy % DMY comparison.
  - 4. Occupancy and revenue for period main indicators
  - 5. Key indicators by nationalities
  - 6. Key indicators by marketing elements
  - 7. Key indicators by agents.

The percentage data are now correct.

- 4208 A new option has been added to filter 'Grouping' in report "Meals per event offers", 'Day, Time, Event/Venue, Quote/Client'.
- 4252 Report 'Posted bonus points' has been renamed to 'Bonus points by profiles' and fixed.
- 4263 Printout 'Account balance' has been renamed to 'Account balance Receivables'.

### Patch 17

### Fixed bugs

- Fixed bug which caused errors in the calculation of the prices for extra guests in cases when meals are deducted from the base price.
- Fixed bug in the Operations log, which did not record the name, date and value of postings of services.
- Fixed bug in the operation of filter 'Import number' in Owner management/Accounts Closed postings.
- 4153 Fixed bug in the meter rates. Services, which have been edited or added, are now displayed correctly.
- Fixed bug, which cause error "Arithmetic exception, numeric overflow, or string truncation" on issuing documents containing client personal/identification number longer than 20 symbols.
- Arrivals and departures are now reflected correctly in Room status monitor, including those for the same room on the same date.

Fixed bug in the calculation of rates, which occurred in bookings with package price for the stay, and separately posted meals.

#### **Modified**

- Filter 'Hotel booking' in screen Safes/Safe bookings searches for complete match of the number, ignoring the lead symbols.
- The package price in table Board in the rates is broken down by the number of days specified for the package.
- 4112 Newly added services to meter rates are now offered before re-log in the system.
- A new filter, 'Show postings', has been added in screen Owner management. It shows / hides the columns containing postings information. If the screen is used for comparing postings/balance, the filter must be selected and the data must be refreshed (button Refresh).
- The following changes have been made to Room status:
  - 1. room status cannot be changed for periods, in which it is occupied by valid bookings or blocks:
  - 2. room status can be changed from 'Hotel operated' to 'Contract' and back, only if the period does not contain valid postings on valid contract. The status can only be changed after these postings have been cancelled.
  - 3. If a room marked for 'Private use' is assigned to a booking which is not marked as 'Owner conditions', the system will warn that the booking will not be included in the total occupancy of the hotel.

## Reports and printouts

- Button All prams in screen Print forms now calls up all parameters of the available printouts.
- 4128 Added filter by voucher date to report 'Voucher list by agents and arrivals'.
- 4146 Fixed bug which did not allow full credit documents in Romanian databases to be printed.

## Patch 16

#### Fixed bugs

- Fixed bug, which caused screen Owner accounts/Closed postings to show statements of owners that do not have contracts for the selected room.
- Fixed bug, which caused screen Owner accounts to show incorrect balance in cases, when the customer account of the owner contained non-documented corrections of documented postings.
- Fixed bug which in some cases caused unsuccessful import of data into Owner management module.
- 4122 Fixed bug in the customer loyalty plans. All changes in the selection of service groups in them are saved correctly.
- 4130 Fixed bug with the following manifestation: in some cases the recalculation of a booking following

a change of arranger triggered transfer of documented postings into the account of the new arranger.

#### Modified

- Function Stop in Blocked rooms screen stops the selected block from yesterday on. The room can be used today.
- On attempt to issue a correction document to a document of an archive type, the system now shows a warning message.
- On changing the arranger and the account of a booking, all open postings are automatically transferred to the account of the new arranger, regardless of the check-in status of the booking. In cases of incorrect arranger accounts in checked out bookings, the automatic transfer must be triggered by changing the arranger and re-selecting the desired one.
- The system has been optimised to eliminate the delay in loading screen Owner management.

### Reports and printouts

- Fixed bug in report 'Number of nights payable/non-payable by agents and packages reports', which caused error in the package breakdown by Board, Room type and Stay type.
- Fixed bug in Account balance partial which caused error on printing when a larger number of rows were selected.
- Fixed bug, which caused cancelled closed postings that have a credit memo issued for them to be reopened after recalculation of the booking. The system showed an error message on attempt to document them again.
- 4123 Document date and number, and name of owner have been added to the statement printout.

### Patch 15

### Fixed bugs

- Fixed bug which caused incorrect balance of owners displayed in Owner management screen.
- 4036 Fixed bug which caused errors on saving changes in the address cards of booking holders.
- 4079 Fixed bug in searching profiles by loyalty plan.
- 4093 Fixed bug in the Hotel register so that it does not include from bookings before check in.
- 4107 Fixed bug in owner contracts, which in some cases prevented deletion of contracts with no postings.

#### **Modified**

- The transfer of bookings has been optimized, so that the number of rooms for sale reported in the local and central databases will be the same. The modification will affect organizations using CRS and OMS simultaneously.
  - Certain differences in the number of rooms 'All' and 'Blocked Out of Inventory' are possible in

cases when there are OOI blocks set manually in the local database. This results from the fact that in the local database they are reported separately, while in the transfer to the central database they are deducted from the total number of rooms.

Blocks OOI in the central database are actually transferred bookings under owner conditions using rooms that are not designated for private use.

Bookings under owner conditions using rooms for private use do not reflect the occupancy of either database. Such bookings are marked with '(PU)'.

To activate the optimization, all bookings under owner conditions in the local database must be saved again after the update of the system.

#### New functionalities

- New user right, 'Registries and address cards include guests with all masks, default and other'.

  The right allows restricting the access to guests whose mask is different from the default one through registries and address cards. It is included in group 'Reports, analyses, logs' and by default is granted to all user groups.
- Added a new option to WBE, which allows setting meals on arrival. It can be found in WBE Settings -> Default mapping.

## Reports and printouts

- Fixed bug in which caused discrepancies in the amounts of the Sales reports and those in reports 'Turnover by payment types' and 'Issued documents and payments for period' in some databases migrated from Evolution to Evolution 2011.
- Fixed the procedure of issuing correction documents of INVOICE printouts, so that the translation of the original document is now used.
- The bank details at the end of the documents are now printed in full.
- 4065 Modified the contents of field Tax rate in the Sales report, so that now the value shown for tax packages that include taxes paid by the hotel is correct.
- Fixed bug in the balance of payment types of report 'Issued documents and payments for period' so that now the number of closing documents containing several payment ones with the same payment type is correct.
- Fixed bug in report 'Resort tax summary' which caused the complementary nights to be included in column Remainder always.
- Fixed bug in report 'Address cards Foreigners' which caused all guests to be reported as male.

#### Patch 14

### Fixed bugs

4049 Fixed bug in the user access to individual reports (Settings/User groups/Tab Reports).

After running patch 14, a detailed review of the access granted to the reports is strongly recommended.

### Patch 13

### Fixed bugs

Fixed bug which caused the credit card details of bookings received through Booking.com not to be saved.

## Patch 12

### Fixed bugs

| 3877 | Fixed bug which caused problems with WBE settings in Evolution when using some versions of Internet Explorer. |
|------|---|
| 3924 | Fixed bug in defining the location for saving the export file of agent profiles.                              |
| 3930 | Fixed bug in defining different meal on arrival for guests of the same booking.                               |
| 3935 | Fixed bug which prevented multi-editing of rows in Account manipulator/Postings.                              |
| 3946 | Fixed the function of some filters in monitor Available rooms and prices:                                     |
|      | - filter Unused allotment affects Free rooms in the hotel only;   |
|      | - filter Free in profile allotment shows the unused allotment of the profile, regardless of                   |
|      | filter Unused allotment.  |

- 3971 The filters of the Infomatic export settings are now shown in the language of the current user.
- 3981 Fixed bug which caused error 'total mismatch line totals' on file upload in WebBilling.
- The export file to WebBilling (baVel) now contains voucher number as well.
- Fixed bug which did not allow editing the name, accounting plan and the inclusion in documents of used taxes paid by the hotel.
- 3985 The date of the discount rows in the export file to WebBilling (baVel) has been fixed.
- Fixed bug in agent fees: in cases when the fee service had no tax package defined in the policy, the fee was included in the document after the document total, even if it was to be posted on the taxable amount.
- Fixed bug bug in the standard export of documents to accounting systems which caused advance payment documents to be skipped.
- Fixed bug in room status: a room was considered inactive, even after its current status 'Inactive' had been deleted.
- 4043 Fixed bug which in some cases did not allow opening of module Additional resources.

#### **Modified**

- 3507 Filter 'by hotel' has been added to Hotel register screen.
- 3897 The credit card details in the import files from booking channels Booking.com, Expedia, Venere

- and Pegasus are now saved in the respective bookings, instead of the guest profiles.
- 3907 The reason for tax exemption is now defined per tax, not per tax policy. All such reasons must be specified again. In documents the tax exemption reason is printed in the tax breakdown section.
- 3910 Added stay reasons and identity documents in the distribution Croatian database.
- When the licensed number of rooms is exceeded, the system now allows deleting rooms and resuming normal operations.
- 3923 The room types and rates in Available rooms and prices in WBE are now arranged alphabetically.
- The conflicts in CRS can now be ignored for checked out bookings as well.
- Day closure is not allowed for future dates. In cases of desynchronization between the financial and the calendar date, the system only allows closure and change to the next calendar date.
- The credit card details entered in a booking are no longer saved in the profile of the booking holder. Credit card details entered in a guest profile can be used in bookings of the profile.
- The names of the user rights for deposit boxes have been modified:
  - 'Access to booking' is now 'Access to rent'
  - 'Cancellation of booking' is now 'Cancellation of rent'.
- The discount rows in the export to baVel are now grouped by e-Billing discount type.

#### New functionalities

- 3940 Added new functions for tasks: 'Complete selected' and 'Cancel selected'. The allow marking several tasks as completed or cancelled at once.
  - The module has also been optimized to avoid the delay with large numbers of active tasks.
- One eBorica ATM can now be used for more than one hotels. The payment transaction also provides information about the hotel to which the payment is made.
- 3970 A new interface to Business Navigator v1 has been added. Before it can be used, the required settings must be made in menu System/ External interfaces/Business Navigator (old)/Edit. Option 'Active' must be ticked as well.
  - The operation is started from menu System/Export/ Business Navigator(old).
  - The interface requires a license.
- Added a new discount type to eBilling to baVel: RepFee.

### Reports and printouts

- A new detailed version of the booking confirmation, 'Booking confirmation (detailed)'. It provides information about all the parameters of a booking, except voucher, maintenance and marketing segments. It also offers some data about the hotel and the booking holder.

  Before it can be used, the new printout must be set in System/Print forms.
- Added details of routing, transfer, arrival/departure, preferences, price breakdown and translation of the board to printout 'Booking confirmation'.
- Fixed bug in report 'Sales report', which prevented it from functioning with more than one value of filter 'Payment types'.
- Fixed bug in report 'Document list per contractors matrix', which caused incorrect amounts for voided documents and for documents issued in foreign currency.
- 3972 The items in the Food and Beverage appendix of the event offer are sorted in the order in which

- they have been entered.
- 3978 Fixed bug in report 'Revenue (DMY) comparison' which resulted in incorrect amounts.
- Fixed bug in report 'Invoiced arrivals documents list' which prevented the use of more than one value at a time of filter 'Document type'.
- The names of the following classes and printouts have been modified:
  - 1. the class is now called 'Booking confirmation'
  - 2. 'Booking confirmation' 'Booking confirmation'
  - 3. 'Booking confirmation detailed' 'Bookings confirmation (detailed).

## Fixed bugs

- Fixed bug in the functioning of user right "Owners search and edit". Users who do not have it granted cannot open screen Owners Management.
- 3799 Fixed bug in the calculation of profile allotment in monitor Available rooms and prices.
- Day names are now displayed correctly in the week view of the additional resources schedule.
- Fixed bug which caused error 'Field "ID\_RESERV\_GROUP" not found' on deleting a group of bookings.
- 3856 Fixed bug which prevented the renumbering of documents.
- Fixed bug in the functioning of the payment type filter in Issued documents screen.
- Fixed bug, which prevented newly created services from displaying in the lists of services/commissions before re-log into the system.
- Fixed bug in the check for company details in the site of EU. The company name and address are now entered correctly.
- Fixed bug in the refresh of additional resource schedules, which caused error 'List index out of bounds (8)' when there were 2 resources of different types but with the same names.
- Fixed bug in the document search in Profiles/Credit accounts/Documents. The search results now match the set criteria.
- Fixed bug in the functioning of formula {:BASE\*(:EG\_DISCOUNT/100)}, which is used for calculation of extra guest discounts in table 'Discounts for period' in the rates.
- Fixed bug which caused change in the status of a safe when the rent posting was cancelled.
- Fixed bug in the import of bookings which caused association with payment types from different hotels.

#### **Modified**

- 3206 Hotel systems using locking systems Salto and Infova now allow entering and editing house credit numbers in the card issue screen. The functionality is activated by ticking option 'Allow the change of house credit number'.
- 3860 Services which have been included in owner contracts and have later been archived are now displayed at the top of the list in the respective section in the contract. If they are selected, their

- use is rejected with message "Archive service. Cannot be used in contracts."
- The operation of category Routing for new bookings has been modified. The routing selected manually is only preserved for guests who have no profiles in the system. If an existing profile is selected for guest or arranger of the booking, the routing is set as follows:
  - arranger 'guest extra services, arranger nights';
  - arranger, who is an owner 'owner conditions';
  - guest 'guest all';
  - guest who is an owner 'owner conditions'.
  - Entering guest phone number or document does not affect the routing.
- The system operates without the need of manual setting of workstations even when there are two network adapters on the server.
- The system now displays a readable message when a booking is recalculated and there are problems with the rate formulas.
- 3905 The import of the file of flights for RIU does not cause conflicts of modified bookings.

### New functionalities

- Introduction of ENA 1.2 a complex interface providing access to all financial data in Evolution 2011. It is designed for accounting software companies to be used in their development of import in their respective systems. ENA 1.2 requires no additional license.
  - Before it can be used, the required settings must be made in menu System/ External interfaces/ENA/Edit. The actual export is initiated in System/Export/ENA.
- From Evolution the interface to Business Navigator v1 has been transferred. Before it can be used, the required settings must be made in menu System/ External interfaces/Business Navigator (old)/Edit. Option 'Active' must be ticked as well.
  - The operation is started from menu System/Export/ Business Navigator(old).
  - The interface requires a license.
- A new interface to Ajur v1 Invoices has been added. Before it can be used, the required settings must be made in menu System/ External interfaces/Ajur v1/Edit. Option 'Active' must be ticked as well.
  - The operation is started from menu System/Export/ Ajur v1.
  - The interface requires a license.
- A new accounting interface has been developed Standard document export, which requires no additional license. Before it can be used, the required settings must be made in menu System/ External interfaces/Standard document export/Edit. Option 'Active' must be ticked as well.

  The operation is started from menu System/Export/ Standard document export.

### Reports and printouts

- The calculation method in report Folio balance has been modified, so that the balance includes all postings and issued documents until the last closed date.
- 3855 The default value of the filters for the following reports is now the current date:
  - Availability calendar
  - Occupancy forecast

- Availability forecast
- Check Report
- Trial balance
- Rates prices and postings by bookings
- Occupancy % DMY comparison
- The tourist tax is now included correctly in the document printouts, even when the number of nights is larger than a three-figure number.
- The initial status of reports 'Tourist Tax prijava' and 'Tourist Tax odjava' for Croatia has been restored.
- Fixed bug which caused text 'Proforma' not to be printed in Invoice printouts set in English.
- Fixed bug which caused empty printouts on second printing of deposit refund documents (without invoice).
- 3933 Fixed problems in report "Safes day report", concerning cancelled postings and rent price 0.

### Fixed bugs

Fixed bug which caused reporting of nonexistent corrections of cancelled postings in cases when the tax package of the services or the tax policy of the account was changed.

The incorrect amounts will be corrected by the first day end run after this patch. The new corrections will be registered with the date of the day end. The amounts for previous dates will remain unchanged.

## Patch 9

### Fixed bugs

Fixed bug which allowed duplication of the names of extra services in the same hotel.

## Reports and printouts

3909 Fixed bug which caused errors on printout of some reports.

## Patch 7

#### Fixed bugs

- Fixed bug, which opened the Invoice deposit screen on checkout of bookings with unused deposit and no open postings, even if the deposit had already been invoiced.
- Fixed bug which didn't allow voiding documents with record.

## Fixed bugs

- Fixed bug which prevented the registration of new credit card types.
- The list of closed postings of owners now includes the empty statements as well. If needed they can be voided.
- Fixed bug which caused incorrect system messages about allotment overbook.
- Fixed bug on creating a new booking. In cases of selecting one of several guests of the same name, the system always used the details of the first guest in the list.
- Fixed bug which prevented bookings from being transferred between two databases working in CRS mode and resulted in different availability in them.
- Fixed bug, which caused unreadable symbols in screens Bookings and Room status in cases when font Wingdings could not be found.
- Fixed bug which did not allow issuing documents from screen Phone calls.
- Fixed bug, which caused an error about missing base service in cases of posting a base service with empty board.

#### Modified

- The procedure for early or late vacating of safes has been modified. The closed postings for the rent are now recalculated regardless of user right 'Edit closed postings'.
- The owner accounts screen has been optimized to open faster.

### Reports and printouts

- Filter Room/Feature in report 'Transfers Arrivals and Departures' sorts sorts bookings by the room features. If there is no room assigned, it checks the booking preferences.
- 3755 In report 'Safes day report' has been modified:
  - 1. added current status
  - 2. Problem safes are displayed correctly
- Filter 'Postings on account' in report 'Owners open/closed expenses' now offers these options:
  - Owner
  - OMS customer account
  - Hotel account
- Fixed bug which caused report Sales report to display incorrect tax rate for documents, whose tax package has been edited after issuing.
- 3780 Fixed bug in HK Procedures report, which caused procedures in shared rooms to be counted

- separately for each booking in the room.
- Report Tourist tax prijava for Croatia now has OIB code added after each column. The code is entered in the company details as follows: 'OIB:xxxxx'.
- Fixed bug in report Expected Occupancy and Income Trend, which caused incorrect amounts in some cases.

### Fixed bugs

- Fixed bug which caused error 'Access violation at address 0C1FA9F8 in module 'mod\_safe.dll'.

  Read of address 00000168' on clicking New rent in the Safes/Monitor screen without selecting a safe.
- Fixed bug which caused error 'Access violation at address 0AD59EBC in module 'mod\_avmonitor.dll'. Read of address 00000000' on clicking Refresh in Available rooms and prices by users with no access to any hotel.
- 3733 A group of bookings linked to an event offer can now be deleted from it.
- Fixed bug which allowed deleting the booking holder.
- 3743 Fixed bug which resulted in error in some cases of saving changes in shared bookings.
- Fixed bug which prevented the posting of a safe rent from recalculation in cases of early vacating.
- Fixed bug which caused error on searches of groups bookings when there were too many bookings in a group.
- Fixed bug which caused documents of archived types to be fully credited with another document type.
- Fixed bug which caused the use of incorrect tax rate in correction documents issued after modification of the tax package. Modification of active tax packages is no longer allowed.
- Fixed bug which caused message 'OMS Extranet module requires license' to appear after running closure of owners in cases when Extranet export was not activated.

#### Modified

- Archive services can no longer be selected in rates or posted. If a service has been archived after it had been selected in a rate, it will be allowed for automated posting.
- User right 'Edit closed postings' now affects manual correction of documented postings only. It does not affect recalculation of bookings.
- The option for time synchronization between the server and the station has been removed.

#### New functionalities

- 3623 Developed interface for export of electronic invoices to baVel (eBilling and Web billing).
- Developed interface, ENA, for allowing access by accounting applications to financial data in Evolution.

### Reports and printouts

3745 The empty spaces at the end of the row in report 'Address cards – foreigners (export)' have been

removed so it can imported successfully in external systems.

3771 The tax base in reports 'Sales report - summary' and 'Sales report - detailed' is now sorted by tax rate.

## Patch 4

## Fixed bugs

- Fixed bug, which allowed overlapping periods in the Extra services rate.
- 3740 If the nationality of an owner profile is set, it is also shown in column 'Country' in the owners list.
- Fixed bug, which caused error 'Lock conflict on no wait transaction' on editing bookings, which used the same account, from different stations.

## Patch 2

# Fixed bugs

- On vacating a safe, the booking that has rented it can be checked out freely.
- Owner profiles cannot be saved without specified currency for their accounts.

### New functionalities

3638 New payment interface to T-Com for Croatia.