

## **Clock Evolution**

Glossary

of the main terms used in reports

Night

The number of rooms occupied by bookings for each financial day of the desired period. 2 rooms occupied for 7 days by 2 guests in each make 14

nights. Bookings on owner conditions are not included.

**Bednights** The number of occupied beds for each financial day of the desired period. 2

rooms occupied for 7 days by 2 guests each make 28 bednights. Bookings

on owner conditions are not included.

Revenue The value of the services provided to quests for each financial day. Each

> night is considered revenue for the date it refers to. Extra services are considered revenue for the date entered upon posting. Invoicing of services posted for future dates depends on Operational setting 'Revenue reporting method'. It allows reporting on the date of the invoicing or on the date for which the service is posted. Corrections of previously reported services are considered as positive or negative values for the date of the correction, not

for the date of the posting.

**Rooms Revenue** The Rooms Revenue is calculated for each financial day from the revenue of

services defined as belonging to Revenue category 'Rooms'. Complimentary

nights are not included.

**ADR** 

Average daily revenue from rooms. It is calculated by dividing the Rooms (Average Daily Rate)

Revenue into the number of Nights.

**Available Rooms** The available rooms are the rooms at the disposal of the hotel. They do not

include the rooms blocked as OOI (Out of Inventory) or nights on owner

conditions.

**RevPAR** 

(Revenue per Available

Rooms)

Revenue from rooms based on the Available Rooms. It is calculated by

dividing Rooms Revenue into Available Rooms.

**Total RevPar** 

(Total Revenue per Available Rooms)

Total revenue based in the Available Rooms. It is calculated by dividing the

Revenue into the number of Available Rooms.

Occupancy % The Occupancy ratio is calculated by dividing the Nights into the number of

Available Rooms

Multiple Occupancy % What part of all occupied rooms are housing more than one guest. The ratio

is calculated by dividing the Multiple occupancy rooms into the number of

Nights.

The average number of guests per room is calculated by dividing the Average Guests per Room

number of Bednights into the number of Nights.

**Average Guest Rate** The average rate per guest is calculated by dividing the Rooms Revenue

into the number of Bednights.

Average Length Of Stay The average length of stay is calculated by dividing the number of Nights

into the number of the rooms arriving in the desired period.

**Average Total Revenue** 

Per Room

The average total revenue per room is calculated by dividing the Revenue

into the number of Nights.

**Average Total Revenue** The average revenue from all services posted on a guest is calculated by **Per Guest** 

dividing the Revenue into the number of Bednights.

## Average F&B Revenue Per Guest

The average revenue from food and beverage per guest is calculated by dividing the Revenue from services defined as belonging to Revenue category 'Food and Beverage' is divided into the number of Bednights.